



## PRODUCTIVE GENERAL PRACTICE - PROGRESS AND PATIENT SURVEY

As regular readers of our Practice newsletters will be aware, the Practice has been undertaking a programme called Productive General Practice (PGP) over the last year. This is a programme, spear-headed by the Scottish Government, and aimed at helping practices look at and improve their procedures to increase efficiencies and release more time to care for patients.

We've made a number of changes to the way we run the practice, most recently over the summer with some changes to our appointments system, and we are keen to get some feedback from you on how you think we are doing at providing your care.

Some of you may remember a patient survey we undertook last year asking for your feelings on several aspects of the Practice experience, and for any comments you wanted to make. We are planning to re-run this survey during the week beginning 29th September, and would appreciate your feedback.

We are hoping this will not only act as a good comparison to last year's survey, allowing us to see if patients feel the changes that have taken place have had an overall positive or negative effect on the Practice, but to also start us off on the next module within the PGP programme: Front of House.

This module will allow us to focus on the patient experience on entering the practice, the foyer, the waiting room, and on the reception desk as well as receptionist interactions with patients. We will be getting more specific patient options on these elements of the practice as the module continues.

## STAFFING NEWS

At the beginning of August, the Practice welcomed Dr David MacSorley as our new GP specialist trainee.



Dr MacSorley has worked in and around Edinburgh since graduating from Nottingham in 2011. He enjoys the variety offered by General Practice, and the challenges it brings. "I appreciate the chance to get to know people and their families over a period of time."

As well as General Practice, Dr MacSorley has also enjoyed working in elderly medicine, paediatrics, orthopaedics / musculoskeletal medicine, and is looking forward to his upcoming mental health placement, after finishing his first 6 months with Bruntsfield in February 2015. "Bruntsfield has lived up to its good reputation - the staff are a good team, the patients are welcoming and it will be a great place to train."

We also have a new Practice Nurse who joined the team recently to take on more of Nurse Shona's hours while she is on maternity leave. Nurse Angela Dean will mostly be working on Tuesdays, doing smears, travel appointments, taking bloods and other treatment room duties, as well as helping out with our flu vaccination clinics, until Shona returns to Bruntsfield next year.

The District Nursing team have also welcomed a new Staff Nurse to their ranks recently with Karyn Philp now working with patients in the community, taking over from Staff Nurse Cathy Ireland.

### Forthcoming dates for your calendar:



Wed 8th October  
Thu 23rd October  
Sat 1st November  
Wed 26th November

Out of Hours Flu Vaccination Clinic 2.00pm - 5.00pm  
Out of Hours Flu Vaccination Clinic 6.00pm - 8.00pm  
Out of Hours Flu Vaccination Clinic 9.00am - 1.00pm  
Staff Training - Practice closed from 12.30pm

## SEASONAL FLU VACCINATION PROGRAMME

The Practice is starting our 2014/15 Seasonal Flu Vaccination Programme on **Wednesday 1st October, 2014**.

This year we are running three special flu clinics 'outside office hours', in addition to the usual daytime flu clinics in October and November. This is to accommodate the ever-increasing number of eligible patients.

These will be held on:

**Wednesday 8th October 2pm-5pm**  
**Thursday 23rd October 6pm-8pm**  
**Saturday 1st November 9am-1pm**

These clinics will be very busy. Appointments must be booked in advance and are restricted to 5 minutes, strictly for flu and pneumococcal vaccines only. Eligible children will also be able to attend these clinics.

### ELIGIBILITY

The following groups of patients are eligible to receive the flu vaccination from the Practice:

- ◇ **Everyone who will be aged 65 or over by 31st March, 2015**
- ◇ **Anyone aged 6 months and over with the following conditions:**
  - **Asthma** (you must require regular use of a steroid inhaler or tablets for control, or have had an emergency admission to hospital because of your asthma in the last year)
  - **Other chronic respiratory disease** (such as COPD, emphysema, chronic bronchitis or cystic fibrosis)
  - **Chronic heart disease**
  - **Severe kidney or liver disease**
  - **Chronic neurological disease** (e.g. Stroke/TIA, MS)
  - **Diabetes**
  - **Lowered immunity** due to disease or treatment
  - **Asplenia or dysfunction of the spleen** (including sickle-cell anaemia & coeliac disease)

◇ **All children aged 2 to 5 years old on 1st September 2014** (children in this age range already attending school will be vaccinated at school)

◇ **Women in any stage of pregnancy**

◇ **Or if you are an unpaid carer, or a young carer**, for someone who could not manage without your help if you became ill

### 2 TO 5 YEAR OLDS

We will be holding children's flu clinics again this year, specifically for the 2 to 5 year olds (not yet at school). Primary school children will receive the vaccine at school with parental consent. Children can also attend the out of hours flu clinics.

### NASAL SPRAY

All 2 to 5 year olds, as well as those aged 6 to 17 years old in one of the risk groups above, will be getting the flu vaccination in the form of a nasal spray rather than an injection. The spray is done once into each nostril, and is quick and painless.

Further information and leaflets on the Flu or Pneumococcal vaccinations can be found at the Immunisation Scotland website by visiting the website below:

<http://www.immunisationscotland.org.uk/vaccines-and-diseases/seasonalflu/index.aspx>

## ORDERING PRESCRIPTIONS OVER THE WEEKEND

If you submit a request for a repeat prescription during the weekend, either online, or by posting it through our door, please be aware that in terms of the timescale for turnaround, this is the equivalent of submitting your request on a Monday before 2pm. This means it will be ready for you, or for your chosen pharmacy, to pick up on a Tuesday after 3pm. Please keep this in mind if you require your medication before this time, and plan ahead accordingly.

Please remember to inform us if you can't keep your appointment (by phone or online)



### Contributors

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